



Guidelines for Ethical Business Practices Texas Lathing and Plastering Contractors Association

These Guidelines for Ethical Business Practices are enacted by the Members of the Texas Lathing and Plastering Contractors Association (TLPCA). The intention is for architects, general contractors, building owners and the general public to benefit and to understand that the business of the walls and ceilings industry should be conducted in a straightforward, fair and equitable manner. The purposes are to encourage improvement in the quality of the products and services used in the walls and ceilings industry, the business conduct of the Members, and for the Members to abide by self-imposed rules of good business practices which are for the mutual benefit of the public and each TLPCA Member. The TLPCA encourages professionalism and improved quality of service and products for all categories of membership, including contractors, manufactures, distributors, suppliers, inspectors and other professional members.

To accomplish this, we as Members of the Texas Lathing and Plastering Contractors Association shall make every effort to ensure that:

1. All presentations and proposals made to a purchaser are factual and properly descriptive of the products and services required and accept as a personal duty the responsibility to keep up to date on emerging products and practices.
2. Any warranties made in connection with the products and services shall be clearly presented to the purchaser or user in writing.
3. Only those products that comply with the project specifications, standards or codes will be furnished. When it is necessary to substitute products for those specified, the seller will accurately represent the products to be furnished and will take steps to ensure there is no confusion between the products specified and the products furnished.
4. No efforts will be knowingly made to knowingly induce or attempt to induce the breach of existing lawful contracts between competitors and their customers and/or suppliers or to defame competitors by falsely impugning their conduct, ability to perform contracts, credit standing or quality or performance of products.
5. The hiring or offering of employment to employees of competitors is done in good faith and not for the purpose of injuring, destroying or preventing competition.
6. Participation and cooperation engaged in with other Members is for the good of the industry. Decisions are arrived at independently, and not from any plan, common course of action, agreement, combination or conspiracy to fix or maintain the pricing of products or services, allocation of markets, restriction of competition or otherwise to violate the antitrust laws of any government, except as allowed by law or government policy.
7. Members will abide by and support the Bylaws of the Texas Lathing and Plastering Contractors Association.